





VCC International

[ieservices@vcc.ca](mailto:ieservices@vcc.ca)

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[ieservices@vcc.ca](mailto:ieservices@vcc.ca)

[vcc.ca/international](http://vcc.ca/international)

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### Help with the form in English and other languages

<https://www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada/eta/apply.html>

## Additional IRCC Resources

### Check Application Processing Times

<https://www.canada.ca/en/immigration-refugees-citizenship/services/application/check-processing-times.html>

### Help Centre

<https://ircc.canada.ca/english/helpcentre/index-featured-int.asp>

Type in keywords to get answers to pre-written questions.

### Video tutorial

<https://www.canada.ca/en/immigration-refugees-citizenship/news/video.html>

See videos about completing applications.

## Contacting IRCC

**Telephone:** 1-888-242-2100

Monday to Friday, 8 a.m. to 4 p.m. (your local time)

Not available on statutory holidays

**Note:** VCC's DLI# - 019279717512 (starts with the letter 'O' followed by num-0.002a ym-mayT 0.481/P AMV91/P AMV9s